

GP PATIENT SURVEY

Cedar Medical Practice

The Cedar Medical Group, 275 Ashby Road, Scunthorpe,
DN16 2AB

Showing responses about all questions from all patients



91% find it easy to get through to this surgery by phone

Local (CCG) average: 68% | National average: 73%



91% find the receptionists at this surgery helpful

Local (CCG) average: 85% | National average: 87%



75% usually get to see or speak to their preferred GP

Local (CCG) average: 51% | National average: 60%



88% were able to get an appointment to see or speak to someone the last time they tried

Local (CCG) average: 83% | National average: 85%



95% say the last appointment they got was convenient

Local (CCG) average: 93% | National average: 92%



86% describe their experience of making an appointment as good

Local (CCG) average: 70% | National average: 73%



86% usually wait 15 minutes or less after their appointment time to be seen

Local (CCG) average: 63% | National average: 65%



85% feel they don't normally have to wait too long to be seen

Local (CCG) average: 59% | National average: 58%



93% say the last GP they saw or spoke to was good at giving them enough time

Local (CCG) average: 86% | National average: 87%



95% say the last GP they saw or spoke to was good at listening to them

Local (CCG) average: 88% | National average: 89%

Local (CCG) average: 84% | National average: 86%



93% say the last GP they saw or spoke to was good at explaining tests and treatments



93% say the last GP they saw or spoke to was good at involving them in decisions about their care

Local (CCG) average: 79% | National average: 81%



92% say the last GP they saw or spoke to was good at treating them with care and concern

Local (CCG) average: 84% | National average: 85%



95% had confidence and trust in the last GP they saw or spoke to

Local (CCG) average: 93% | National average: 95%



96% say the last nurse they saw or spoke to was good at giving them enough time

Local (CCG) average: 93% | National average: 92%



94% say the last nurse they saw or spoke to was good at listening to them

Local (CCG) average: 91% | National average: 91%



91% say the last nurse they saw or spoke to was good at explaining tests and treatments

Local (CCG) average: 90% | National average: 90%



88% say the last nurse they saw or spoke to was good at involving them in decisions about their care

Local (CCG) average: 85% | National average: 85%



91% say the last nurse they saw or spoke to was good at treating them with care and concern

Local (CCG) average: 91% | National average: 90%



95% had confidence and trust in the last nurse they saw or spoke to

Local (CCG) average: 97% | National average: 97%



85% are satisfied with the surgery's opening hours

Local (CCG) average: 77% | National average: 75%



92% describe their overall experience of this surgery as good

Local (CCG) average: 83% | National average: 85%



88% would recommend this surgery to someone new to the area

Local (CCG) average: 75% | National average: 78%

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